|  |  | Nidhi patel |
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| Summary • Skilled in the analysis of computer systems and recommending effective solutions for enhancement. • Created and developed business requirements to support functionalities in adherence to new laws and regulations. • Good knowledge of programming languages, system implementation, and software analysis.  • Experience in design and development of a product using, JavaScript, MySQL, and other technologies. • Proficient in integrating existing systems with new hardware and software. • Testing experience in a web application, client-server network, and database project. • Experience writing SQL queries. • Outstanding analytics and problem-solving skills. • Experience with JIRA. • Good understanding of SDLC processes and Agile development methodology. • Ability to deal with clients and business partners to understand their needs and work accordingly. • Developed, modified, and execute system test plans. • Expert in offering technological solutions for all types of complex business problems. • Skilled in Windows operating systems. Contact **PHONE:**  (331) 243-5555  **LinkedIN:**  LinkedIn.com\npatel  **Email:**  Nidhi@gmail.com  **Location:**  Chicago Certifications: **CERTIFICATION:**  Google Analytics Certification  Google Analytics Certification-2023 |  | EDUCATION **Northeastern Illinois University** Computer Science **2023** WORK EXPERIENCERWS GroupApplication Specialist 2022–2022  • Proactively and independently, resolve technical issues and system failures (tasks in Translation Workflow Automation systems that have fallen in ‘error’ stages, which require corrective action). • Supported technologies including SDLX, SDL Trados Studio, Translation Workflow Automation Systems (e.g., SDL TMS). • Performed Access Management of SDL systems. • Performed system configuration, modify existing Translation system workflow, or modify costing Information. • Investigated windows server, database, and network problems and recommend/implement solutions. • Encoded and Windows file system, XML, and HTML. • Created reports using SQL server management. • Tracked incidents logged in ServiceNow and report on the progress of Change Requests in JIRA. • Gathered new requirements for existing or new implementations and contributed to the configuration as well as testing. • Utilized Salesforce to facilitate communication with both the PMO and clients, providing assistance and addressing any inquiries or requests. • Prioritized tasks based on the overall impact of the system failures or complexity of the new requirements for the end-user. SKILLS • Software Development Life cycle. • Data Visualisation: Power BI, Tableau, R studio, SPSS. • Languages: - C, JAVA. • Databases: Oracle, MySQL. • Operating System: Linux and Windows Operating system. • Waterfall and Agile methodologies. • Customer relationship management. • Web Technologies: JavaScript, HTML, PHP, CSS, R • Python Libraries: Pandas, Numpy, Streamlit • Integrated Development Environments (IDEs): Visual Studio (VS), IntelliJ IDEA |